# HOW TO ACCESS YOUR ONLINE MEMBER ACCOUNT!



Your Franco's Online Account, accessed from our App or top right corner of website <u>www.francosmandeville.com</u>, allows members to check transaction listings, billing statements, visit log, reserve programs online, update your account and much, much more!

### **STEP 1:** FRANCO'S must have a <u>CURRENT email address</u> in order to acess your "online

**account**". If you have tried to log-in and it won't let you then send us your email address at <u>businessoffice@myfrancos.com</u> and give us 24 hours to update or call the Business Office at 985.792.0220 or your membership rep to update your account.

# STEP 2: Go to "MEMBER LOGIN" on our website at top right corner

#### (www.francosmandeville.com)

**STEP 3: Type in your USERNAME/PASSWORD or CREATE a NEW username and password:** hit "<u>Forgot Password/Create Logins? Click Here</u>", put your current email address and wait for the email to come to set up your NEW username and/or password.

**STEP 4:** Congratulations! You are IN! Now you can look around at all the new features!

## Download the Franco's APP for quicker access to your account



**Franco's App** (Franco's AC) Available on: iPhone, Apple Watch and Android

ltunes Android https://itunes.apple.com/us/app/francos-ac/id991152027?mt=8 https://play.google.com/store/apps/details?id=com.csi.vanguard.francos

# Download Franco's NEW App!



Franco's Athletic Clubs include Franco's Mandeville, Franco's CrossFit and Franco's on Magazine Street, New Orleans.

View class schedules, class changes/updates, add a class to your calendar, book trainers, view current announcements, promotions and specials, club check-in with scan card and more!











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itunes:



android:

