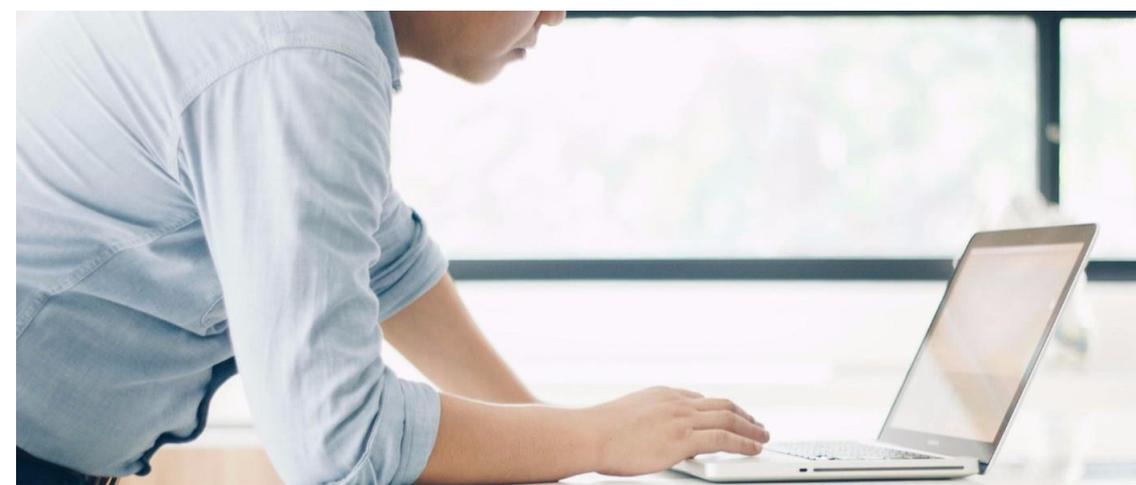


MANAGE YOUR FRANCO'S ACCOUNT ONLINE



SET UP ONLINE ACCESS TO YOUR MEMBERSHIP ACCOUNT

WE MUST FIRST HAVE YOUR EMAIL ON FILE

Contact us to put your
email on your membership
account today!



Email us businessoffice@myfrancos.com

Call us 985-792-0220 or 985-792-0205

In Person: Stop by the Program Registration Desk or
the Business Office at Franco's

After your email in on file you may go to STEP 1!

1

Go to

www.francosmandeville.com

A close-up, angled view of a browser's address bar. The text 'http://www.' is visible in a dark, sans-serif font against a light background. The rest of the URL is cut off by the right edge of the frame. The image has a blueish tint and a slight blur, suggesting it's a screenshot from a video or presentation.

http://www.

2

Hit MEMBER LOGIN



PROGRAMS FACILITY BELONG CONTACT NEWS

MEMBER LOGIN

YOUTH *Tennis*

REGISTERING FOR
SUMMER SESSIONS NOW!

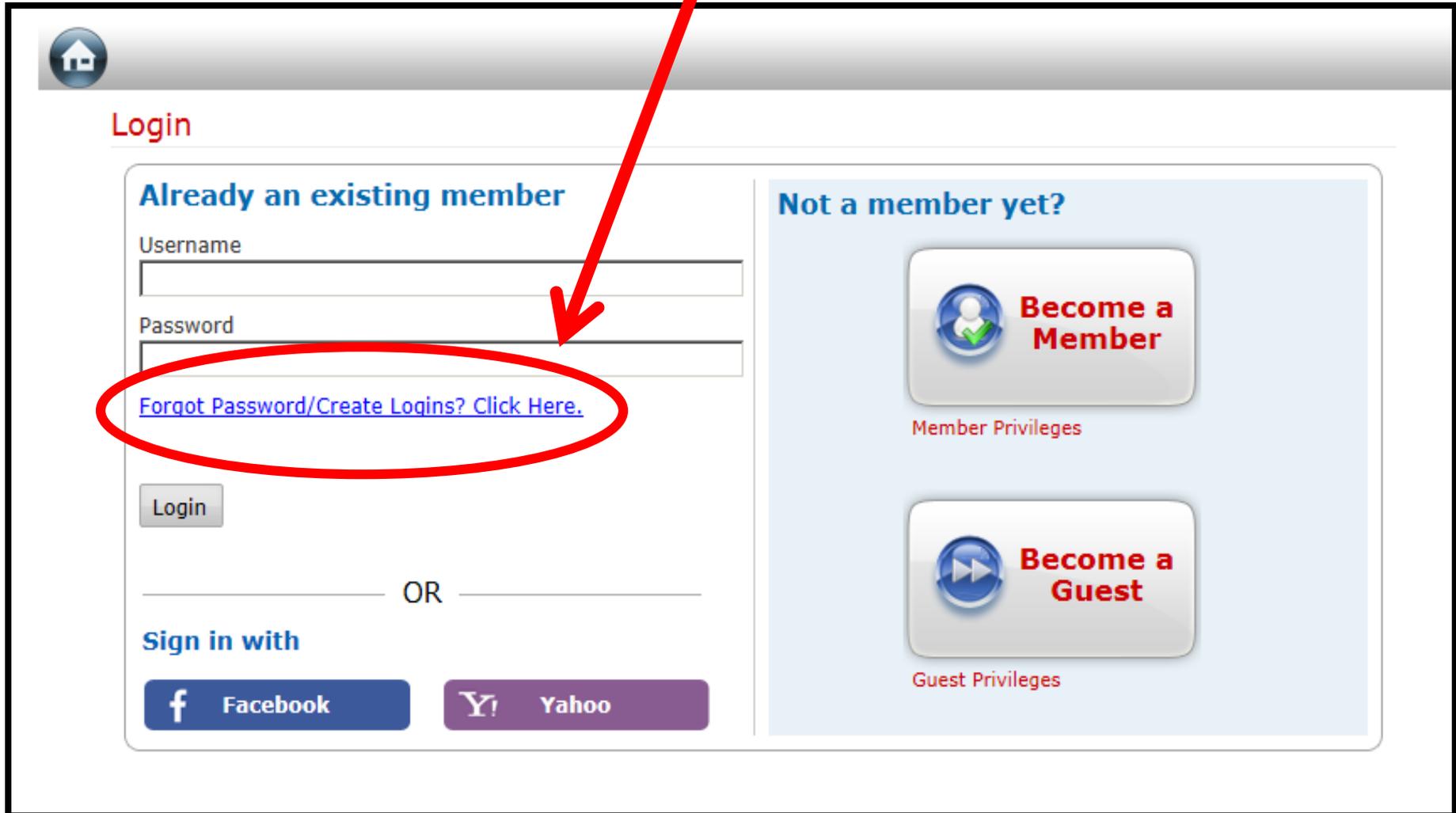
Ages 4 & Up

RESERVE YOUR SPOT TODAY!



3

Hit Forgot Password/Create Logins



The image shows a login page with a header bar containing a home icon. Below the header, the word "Login" is displayed in red. The page is divided into two main sections. The left section, titled "Already an existing member", contains input fields for "Username" and "Password", a "Login" button, and a link "Forgot Password/Create Logins? Click Here." which is circled in red. Below this is an "OR" separator and a "Sign in with" section with buttons for "Facebook" and "Yahoo". The right section, titled "Not a member yet?", contains two buttons: "Become a Member" (with a person icon) and "Become a Guest" (with a play button icon). Below these buttons are the labels "Member Privileges" and "Guest Privileges" respectively. A large red arrow points from the top of the page down to the "Forgot Password/Create Logins? Click Here." link.

Login

Already an existing member

Username

Password

[Forgot Password/Create Logins? Click Here.](#)

Login

OR

Sign in with

 Facebook

 Yahoo

Not a member yet?

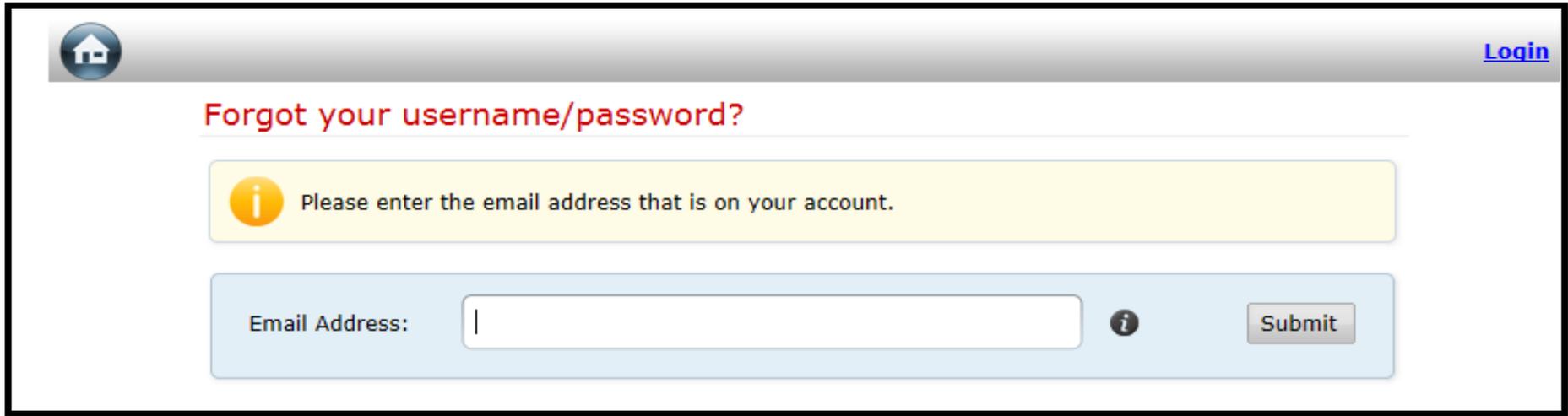
 **Become a Member**

Member Privileges

 **Become a Guest**

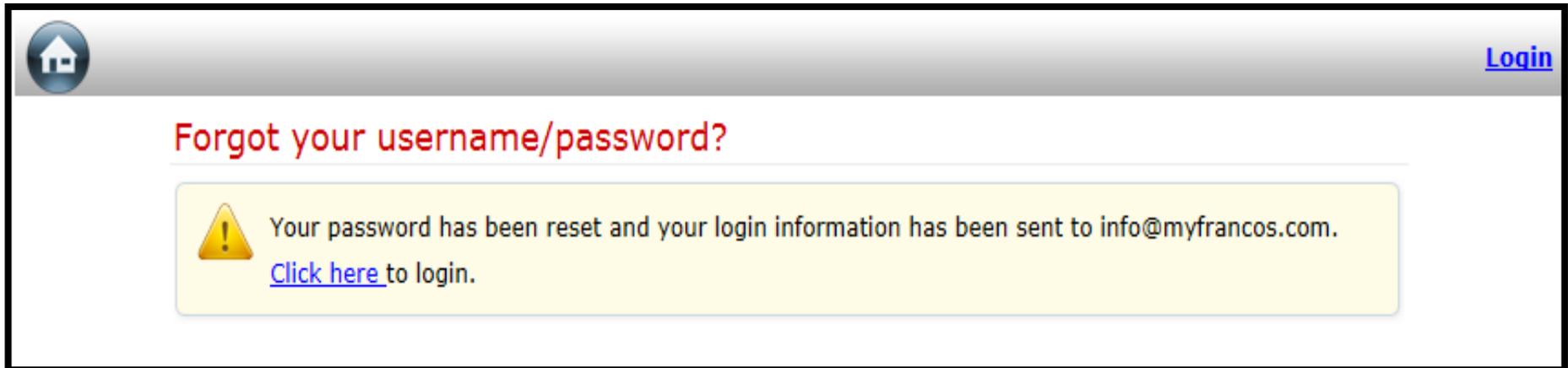
Guest Privileges

4 Type in your email address, hit Submit



A screenshot of a web application interface. At the top left is a home icon, and at the top right is a 'Login' link. The main heading is 'Forgot your username/password?' in red. Below it is a yellow information box with an 'i' icon and the text 'Please enter the email address that is on your account.' Underneath is a light blue form area containing the label 'Email Address:', an empty text input field, an 'i' icon, and a 'Submit' button.

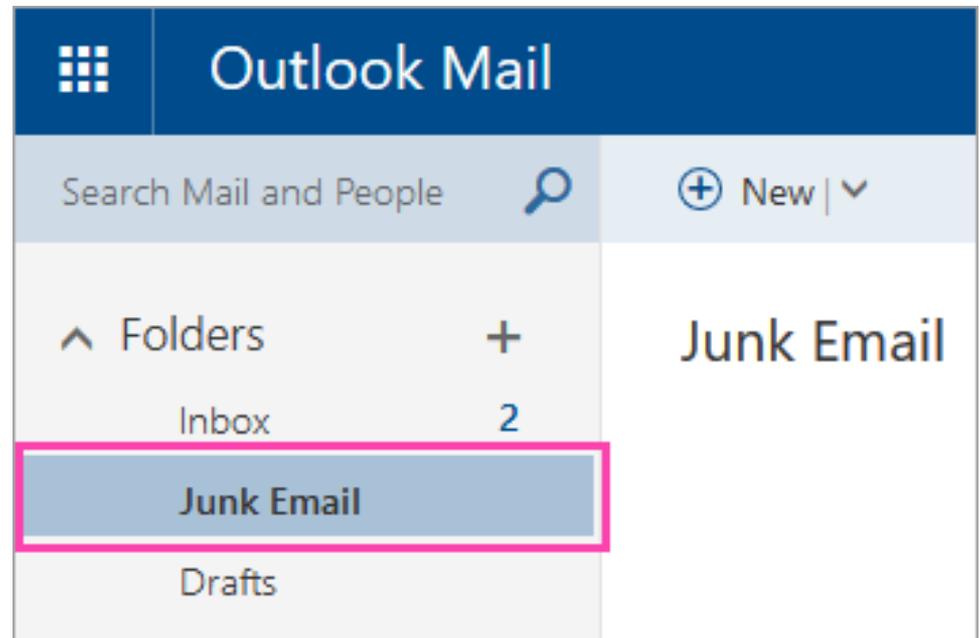
Then keep this window open while you go check your email...



A screenshot of the same web application interface. The heading 'Forgot your username/password?' is still present. Below it is a yellow information box with a warning icon and the text 'Your password has been reset and your login information has been sent to info@myfrancos.com. [Click here](#) to login.' The 'Submit' button is no longer visible.

Now this is where some of you get hung-up as you don't see that you have received the email with temp username/password...

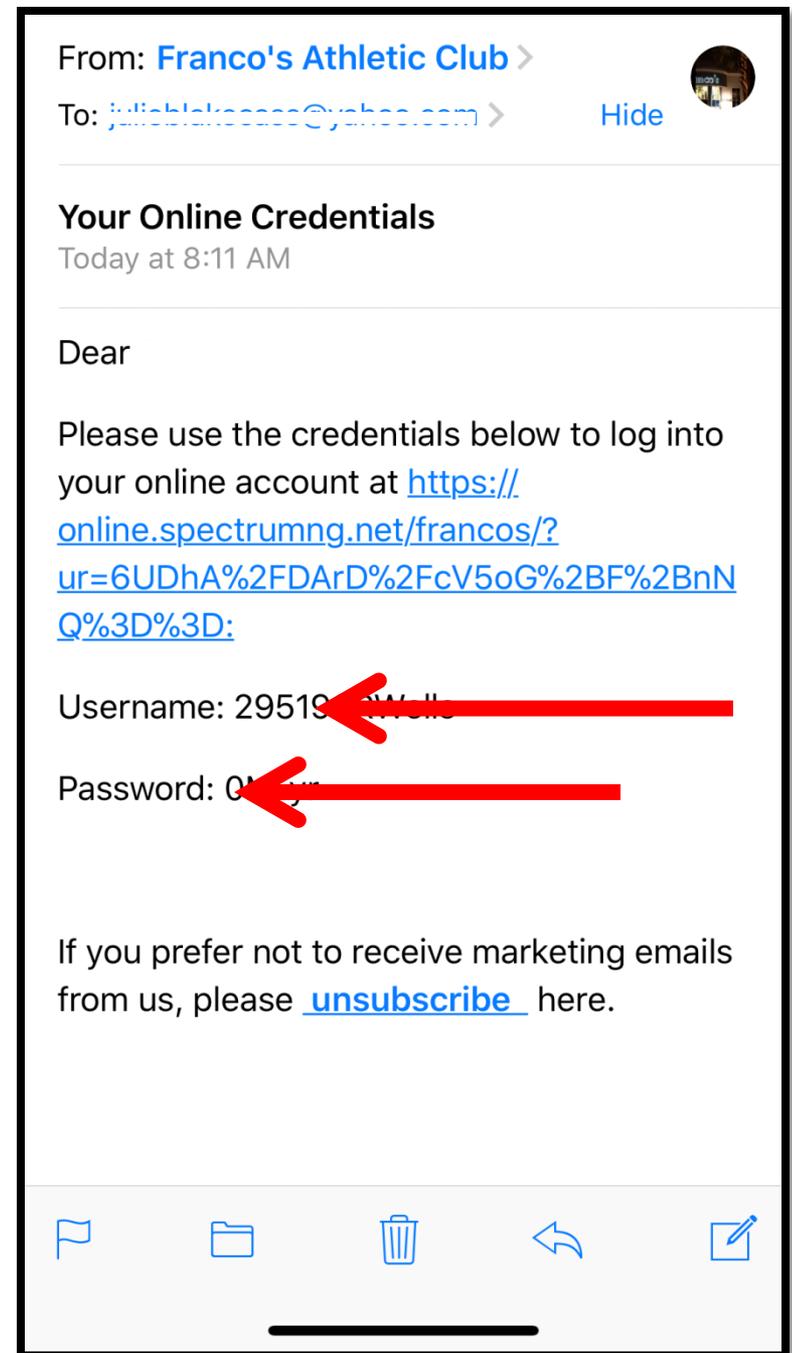
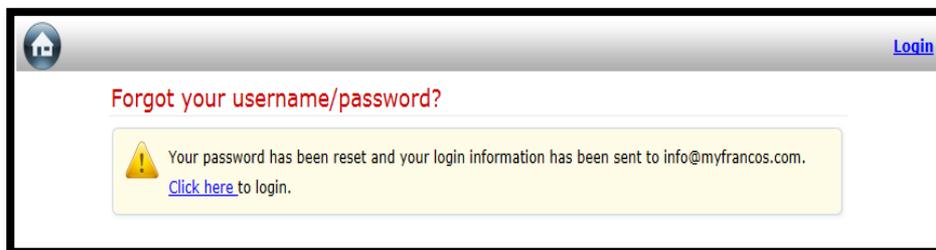
So check your spam/junk mail as it went in there!



5

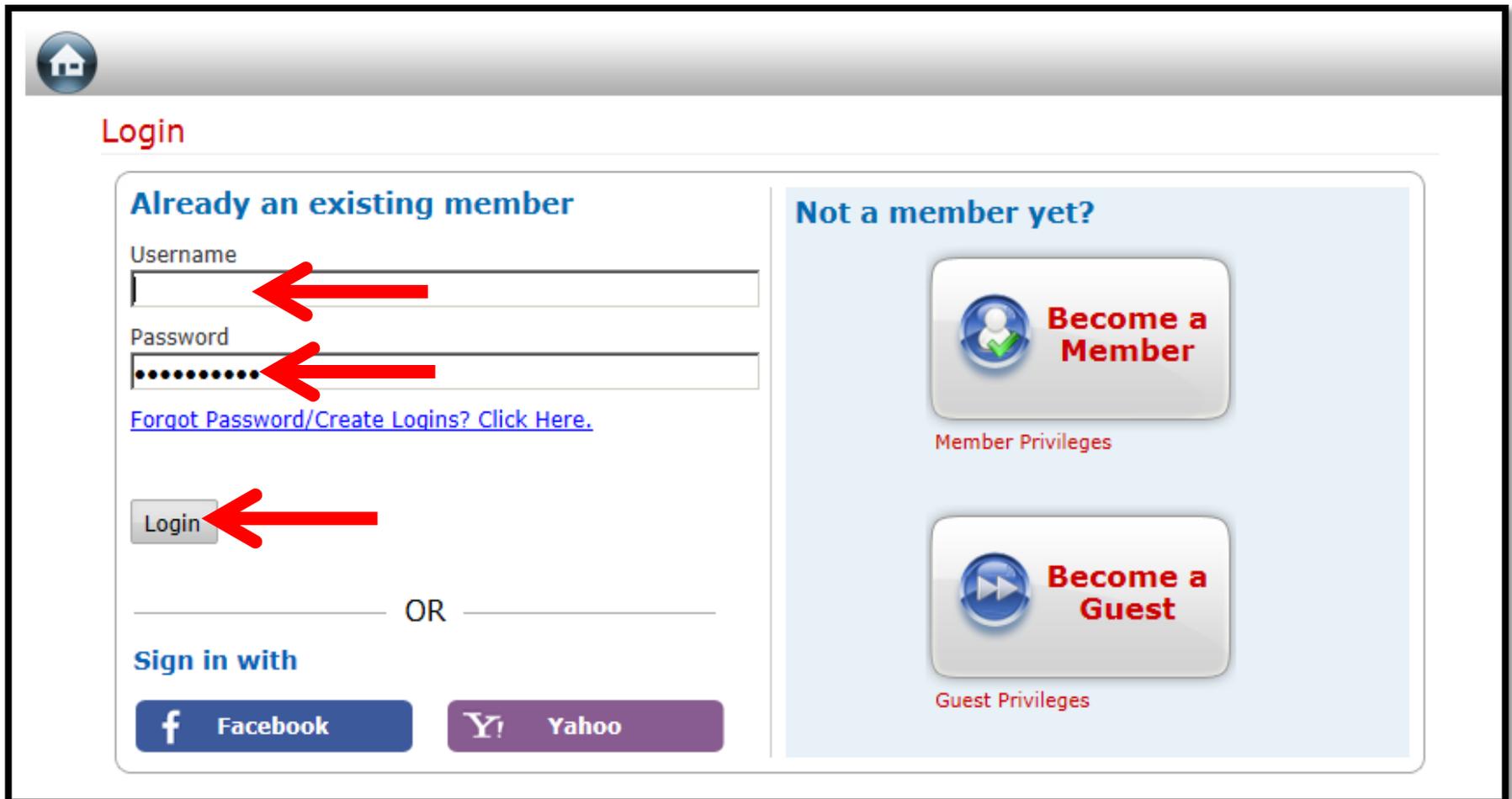
Open your email to see your username and password

Then go back to your ONLINE ACCOUNT
page & hit **Click Here** to login



6

Type in username & password Hit Login



The image shows a login interface with a header bar containing a home icon. Below the header, the word "Login" is displayed in red. The main content is divided into two sections. The left section, titled "Already an existing member", contains a "Username" field, a "Password" field (with masked characters), a blue link for "Forgot Password/Create Logins? Click Here.", and a "Login" button. Red arrows point to each of these three elements. Below the login button is an "OR" separator and a "Sign in with" section featuring "Facebook" and "Yahoo" buttons. The right section, titled "Not a member yet?", contains two buttons: "Become a Member" (with a user icon and "Member Privileges" text below) and "Become a Guest" (with a play button icon and "Guest Privileges" text below).

Login

Already an existing member

Username

Password

[Forgot Password/Create Logins? Click Here.](#)

Login

OR

Sign in with

 Facebook  Yahoo

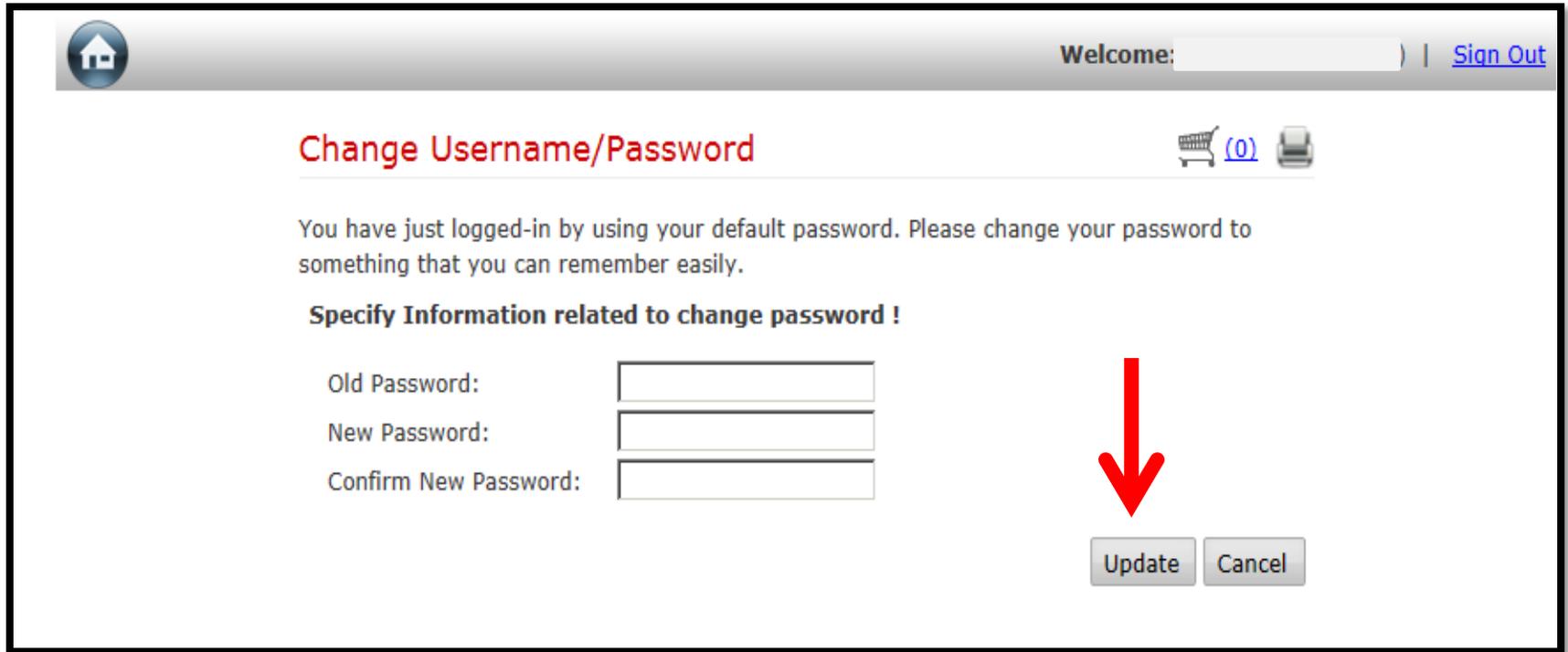
Not a member yet?

 **Become a Member**
Member Privileges

 **Become a Guest**
Guest Privileges

7

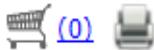
Change your password to something you can easily remember & hit update



The screenshot shows a web application interface for changing a password. At the top left is a home icon. The top right shows a 'Welcome:' message followed by a user name and a 'Sign Out' link. Below this is a red heading 'Change Username/Password' and a shopping cart icon with '(0)' items. The main text reads: 'You have just logged-in by using your default password. Please change your password to something that you can remember easily.' Below this is a bold instruction: 'Specify Information related to change password !'. There are three input fields: 'Old Password:', 'New Password:', and 'Confirm New Password:'. To the right of these fields is a large red arrow pointing down to two buttons: 'Update' and 'Cancel'.

Welcome: _____) | [Sign Out](#)

Change Username/Password



You have just logged-in by using your default password. Please change your password to something that you can remember easily.

Specify Information related to change password !

Old Password:

New Password:

Confirm New Password:



8

You will be directed to your ONLINE ACCOUNT page. Here you can book for all Programs, Events, Camps, view the Group Exercise Schedules, check your transactions and billing and so much more, go back & check it all out!



Welcome:

[Sign Out](#)



Account Information



Camp



Group Exercise



Program Registration



Scheduler

NOW THAT YOU HAVE ONLINE ACCESS ...

Download the Franco's APP for quicker access to your account



Franco's App (Franco's AC)

Available on: iPhone, Apple Watch and Android

Itunes <https://itunes.apple.com/us/app/francos-ac/id991152027?mt=8>

Android <https://play.google.com/store/apps/details?id=com.csi.vanguard.francos>