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franco's

2020-2021
Childcare Policies





YOUTH AT FRANCO'S

Franco's is booking childcare at a 75% capacity until further notice, according to the mandated regulations set forth by state and local officials.

Therefore we are instituting a mandatory ADVANCE RESERVATION system. You can book your kids up to 48 hours in advance. This will help everyone as we don't want you to pack the kids, show up only to be turned away.

Because of the demand of reservations there is a strict cancellation policy in place. If you don't cancel your reservation at least **6 hours in advance** there will be a \$5 per reservation charged to your account.

We can't wait to see our kids back at Franco's!

INFANT ROOM

Ages 6 weeks to 1 year (walking)

Features 2 play areas, a “quiet” room for naps and nursing and an organized tracking system of feeding/napping and diaper changing. Personalized boxes hold your “extra” change of clothing, diapers & food available for rent. Must have reservations in order to utilize this area. 2 hours max.



Franco's is currently booking 10 kids per time slot

Infant Room Hours

MON & WED 7:30am - 1pm & 2pm - 7:30pm

TUE & THU 7:30am - 1pm & 2pm - 7:00pm

FRI 7:30am - 1pm & 2pm - 6pm

SAT 8am - 1pm



PRE-TOT ROOM

Walking to 2 years old.

Features a smaller and soft cushioned play area, changing table and high chairs for feeding. Personalized boxes hold your “extra” change of clothing, diapers & food available for rent.

Franco’s is currently booking 10 kids per time slot

Pre Tot Room Hours

MON & WED 7:30am - 1pm & 2pm – 7:30pm

TUE & THU 7:30am – 1pm & 2pm – 7:00pm

FRI 7:30am – 1pm & 2pm – 6pm

SAT 8am – 1pm

BIG ROOM / TOTS

Ages 2 - 4 years old.

Features include a toddler-friendly restrooms, outside covered play area, movies, reading time and free play.



Big Room Hours

MON & WED 7:30am - 1pm & 2pm – 7:30pm

TUE & THU 7:30am – 1pm & 2pm – 7:00pm

FRI 7:30am – 1pm & 2pm – 6pm

SAT 8am – 1pm

16 kids per time slot

HANGOUT STUDIO

Ages 5 and up.

The Hangout features age-appropriate toys and games, inflatable movie screen, comfy lounge seating area for reading and homework and a snack bar (\$).

Ages 5 and up can be checked out by someone 16+ to utilize “kid-friendly” areas in the club. We realize that when you turn 11 you become a little more independent as that is the “babysitting” age so we strive to always have engaging, fun and energetic staff to be good role models to these young kids to keep them engaged.



**Franco's is currently booking
18 kids per time slot**

MON & WED 4pm - 7:30pm

TUE & THU 4pm – 7:00pm

FRI 4pm – 6pm

SAT 8am – 1pm

Childcare Polices

Childcare Reservation Process

Reservations made online no more than 48 hours in advance for all member children, up to 2 hours, for all ages in order to stay within occupancy/staffing child to staff ratios.

Infant (10 kids), PreTot (10 kids), Tot/Big Room (16 kids), Hangout (18 kids)

Monday and Wednesday	7:30am – 1pm then 2pm – 7:30pm
Tuesday and Thursday	7:30am – 1pm then 2pm – 7pm
Friday	7:30am – 1pm then 2pm - 6pm

CHILDCARE DEEP CLEAN BETWEEN 1 – 2PM

Childcare Polices

Phase 3

Childcare Reservation Process

Reservations can be made up to 48 hours in advance on your online account at francosmandeville.com. Reservations can be made through the NEW member portal only, not on the app.

The NEW member portal will be active beginning Wednesday, November 11, 2020. Instructions are on the website pop-up page and were emailed to all members with an email on file.

If you don't have online account access: email your request to info@myfrancos.com and we will put your email onto your account and email you temporary credentials to obtain online access.

If you need to cancel please do so **AT LEAST 6 hours in advance**

Cancellations or no shows are **charged \$5 per spot taken.**

With only a 75% capacity this is strictly enforced.

985-792-0210

Childcare Polices

Childcare Check In Protocol

- Childcare will be **reservation only**, no drop ins.
- All employees to **wear masks** and gloves as needed
- **Temperature Check of all staff and children upon arrival.** A log will be kept to record temperatures daily.
- Parents must drop off the children at the Check In Desk and cannot walk through the Childcare Area.
- **Children over the age of 8 MUST bring and wear a mask.**
- **No personal items** such as toys, food or diaper bags allowed. Diapers will be available for purchase or placed in your rented box.
- No shared cribs or nap mats.

Sick Child Polices

Sick Child Protocol

If a child becomes symptomatic while in Childcare the parent will be notified immediately and taken home. Only 1 employee will be assigned to stay with the sick child until picked up.

Once picked up the employee will follow our Staff [possible] Virus Exposure Sanitization / Cleaning Protocol which includes a shower, disinfectant and change of clothes / new uniform before coming back in contact with the Childcare Staff and children.

Childcare Cleaning Protocol

Childcare Staff to disinfect all surfaces and touched areas on a regular basis

No reservations will be accepted between 1pm – 2pm for a Deep Clean Session.